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Five questions testing must ask the business about their IT projects

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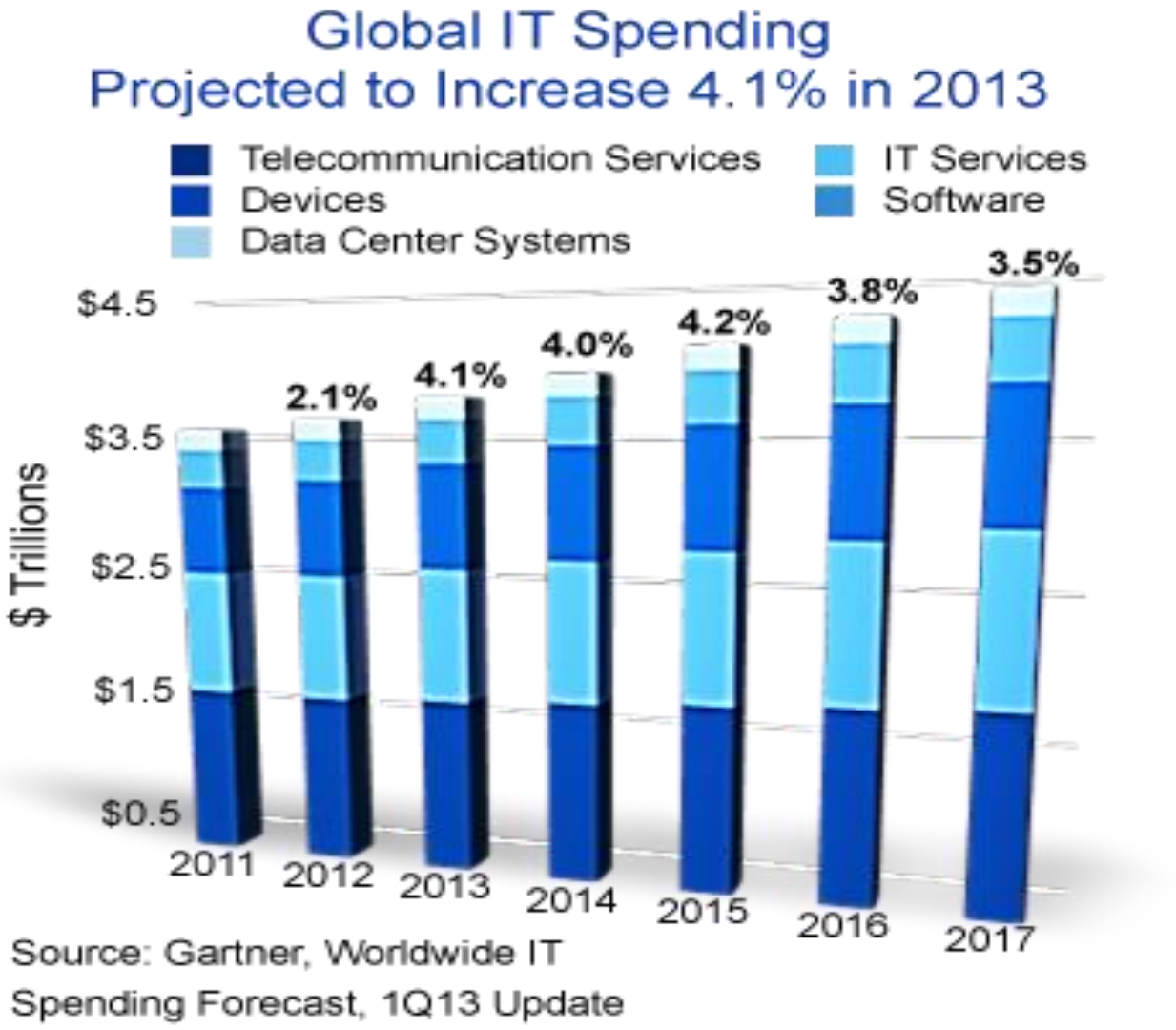
April 2013

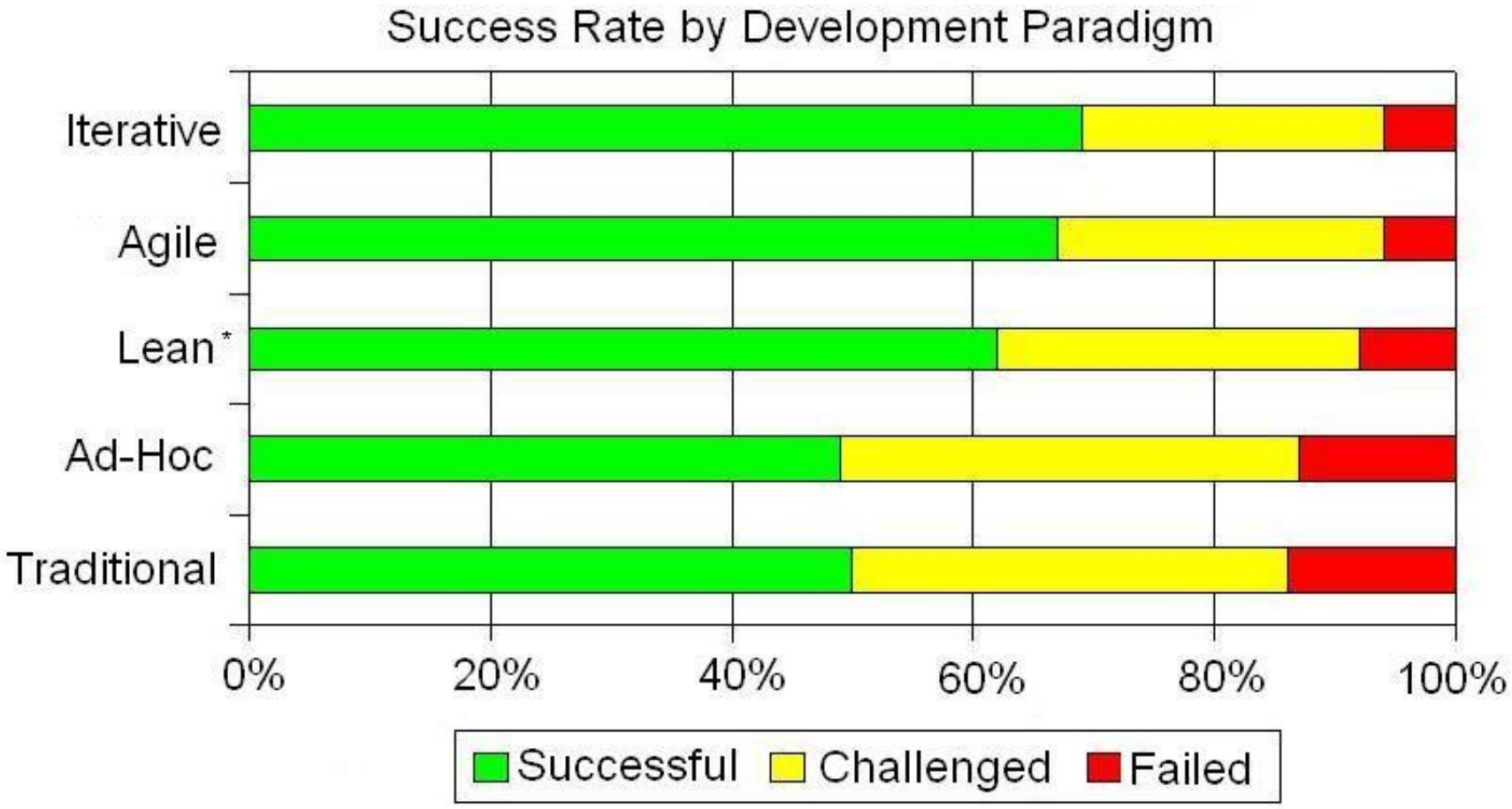
We spend a lot of money on IT



5,428,571,428,571

30 x Total global foreign aid

How many projects “succeed”?



2011 is the first year where we asked about Lean.
We only had 40 respondents for this paradigm.

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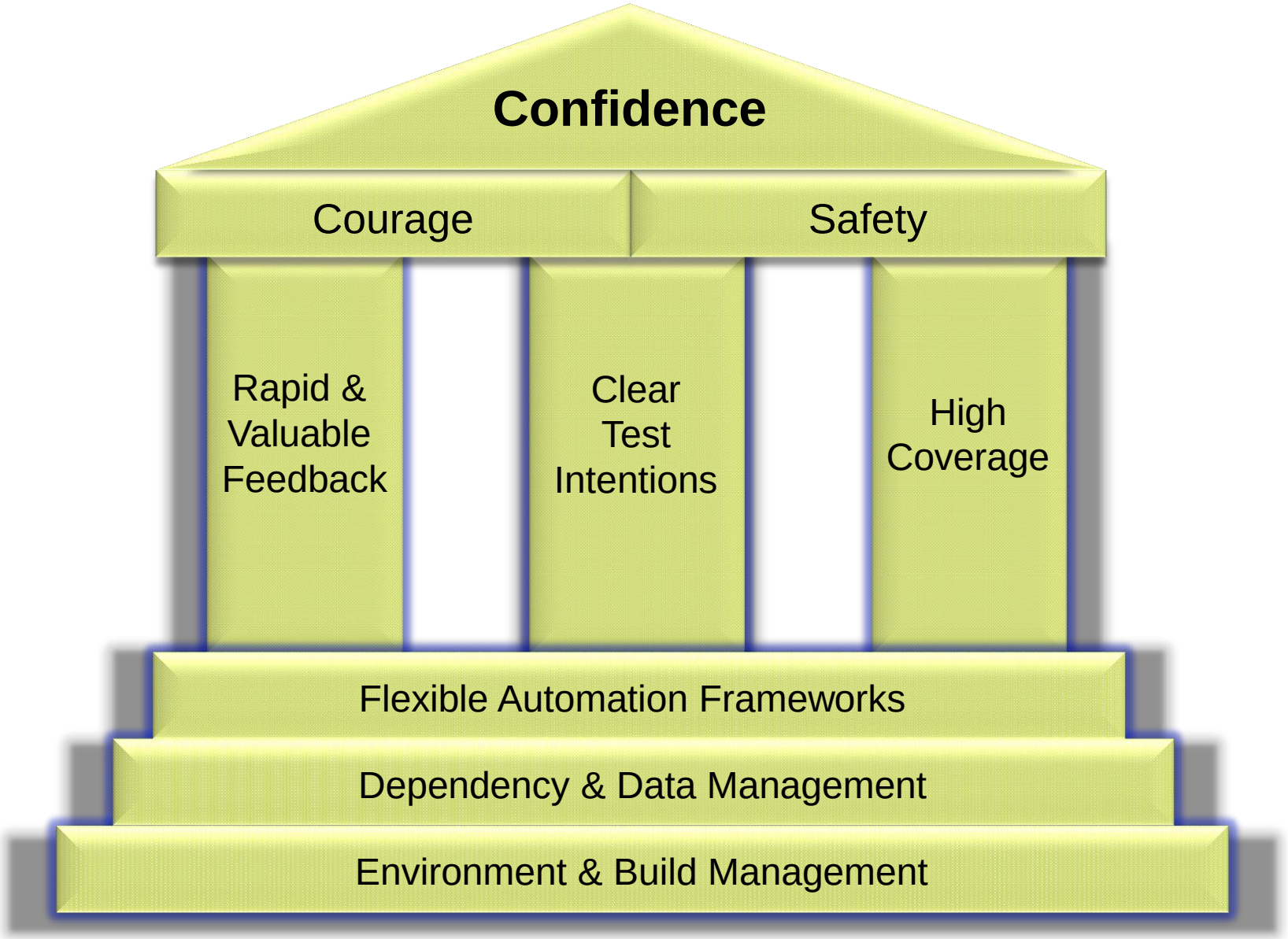
5 questions testing must ask the business of its IT projects

1. Have we built the right product?

2. Are we confident it works?



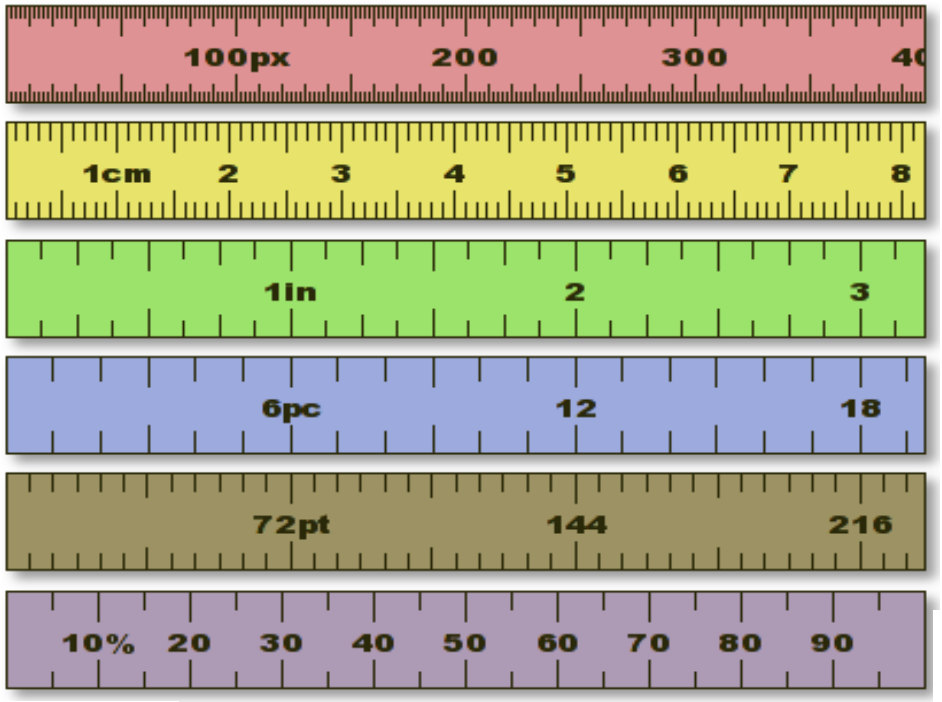
Looking past the spec

Requirement - We need some office chairs

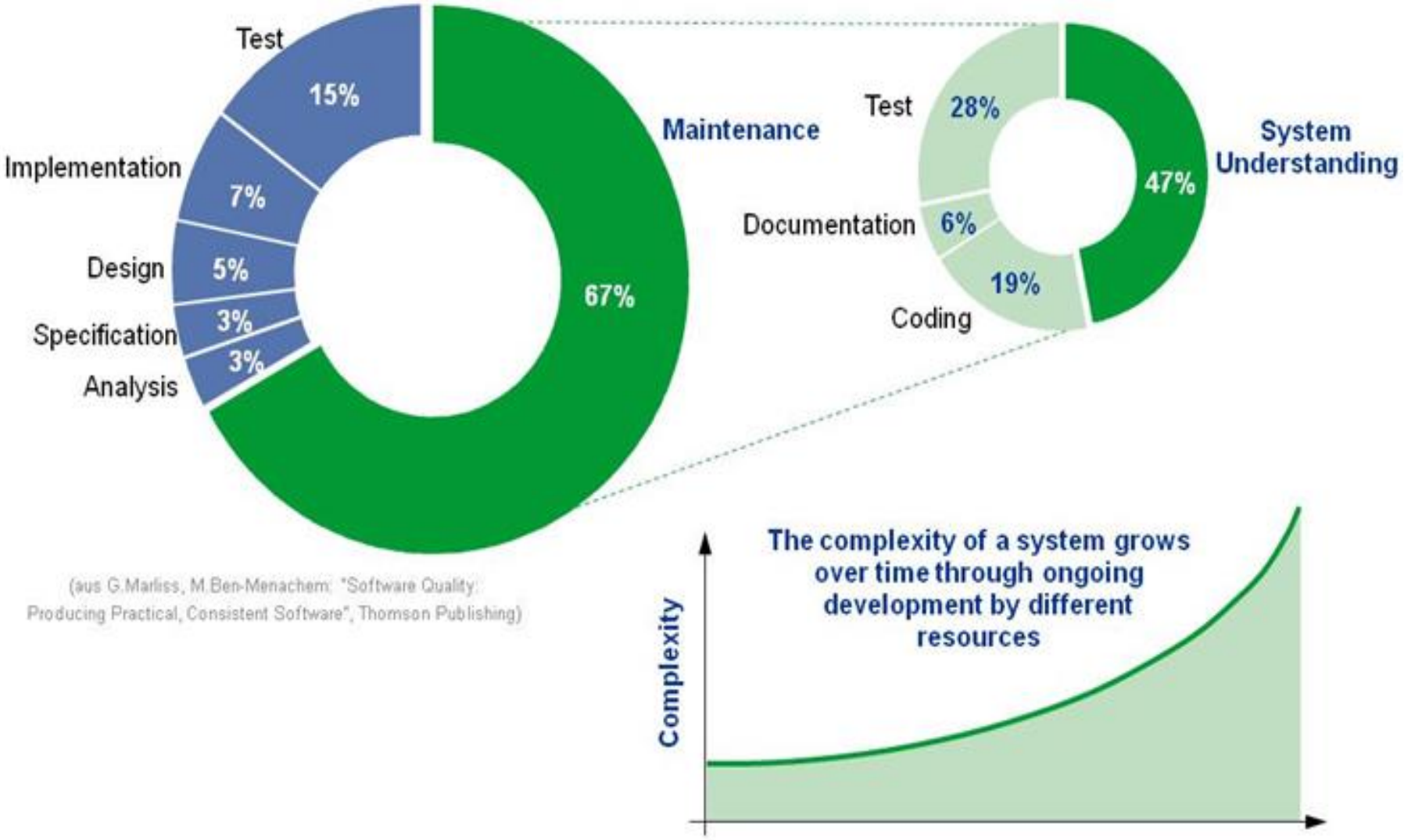
Chair Specification

- Seat Pan Height: adjustable 16”-21” minimum
- Seat Pan Depth: 15”-17” with a waterfall sloping front edge.
- Seat Pan Width: 18”-20”
- Seat Pan Angle: adjustable 0-10 degrees
- Seat Back Height: minimum 14”
- Seat Back Width: minimum 12”
- Seat Back Tilt: adjustable 0-15 degrees

3. How are we going to measure the impact in live?



4. How are we going to support and extend the product?



(aus G.Marliss, M.Ben-Menachem: "Software Quality: Producing Practical, Consistent Software", Thomson Publishing)

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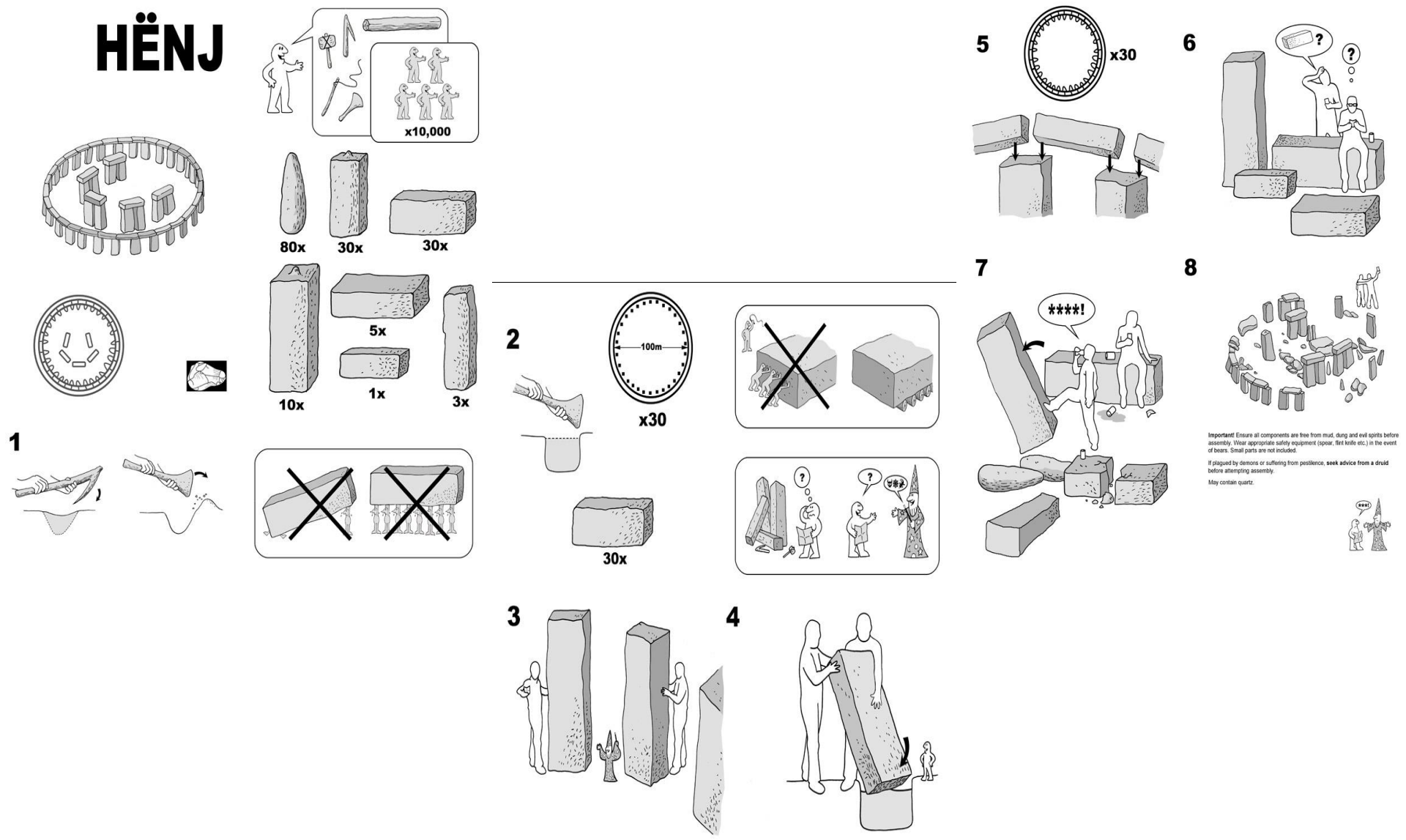
5. Are people ready for the change?



5 questions the business shouldn't be asking

"Is it ready for live….so what does this app do?"

"Didn't we stop needing that months ago?"

"Who's paying for this?"

"We have an IT division?"

"Is there any more toner, the printer stopped at page 80, half-way through this defect report?"

What are you asking your business?

1. Have we built the right product?
2. How confident are we it works?
3. How are we going to measure its impact in live?
4. How are we going to support and maintain it?
5. Are people ready for the change?

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Thank you for listening.